Dear Subscriber:

Thank you for your continued loyalty.

Your availment of the Personal Video Recorder (PVR) set top box (STB) equipment and service shall be in accordance with the following:

- Upon your availment of the PVR equipment and service, your account shall be subject to a lock-in period of twenty four (24) months commencing on ______________. In the event of your pre-termination of the Cignal TV subscription during the lock-in period, the pre-termination penalties provided for in the Residential SAF shall apply.
- If availed as an additional set top box, a monthly recurring outlet fee of PhP230.00 will be charged (same as outlet fee of a 2nd/3rd regular HD box);
- Truck roll (service visit) for the set top box replacement (for a PVR box) is free of charge, while truck roll for any concerns regarding the PVR equipment and service during your subscription period shall be subject to the standard fees imposed by Cignal for service visits;
- Due to the limited number of PVR set top boxes to be issued by Cignal, in the event that the PVR equipment issued to you is no longer operational, Cignal makes no guarantee that a PVR replacement box may be issued to the subscriber (in which case the current model High Definition STB shall be issued as replacement).

In addition to the RESIDENTIAL DIRECT-TO-HOME SERVICE AGREEMENT terms and conditions, the following terms and conditions shall likewise apply and govern your availment of the PVR equipment and service.

A. The PVR service is a value added service on top of your Cignal Residential Subscription. Cignal TV, Inc.'s personal video recorder set top box product ("PVR-STB") allows you to record programming in digital format. Total available recording time varies depending on the specifications of the PVR-STB supplied by Cignal TV, Inc., at the time of your availment, as well as the nature of the programs being recorded.

B. Cignal TV, Inc. does not guarantee access to or recording of any particular programming or that any such programming will not be deleted from your PVR-STB product. The programming provided by Cignal TV, Inc., is the copyrighted material of the third party (content provider) that supplies it; is protected by copyright and other applicable laws; and may not be reproduced, published, broadcast, rewritten, or redistributed.

C. Cignal TV, Inc. assumes no liability for any damage resulting from loss of recorded material or the prevention of recording, including without
limitation, any loss or prevention of recording due to any fault, failure, deficiency or defect in the PVR-STB services or equipment.

D. The PVR-STB service gives you the ability to see and record televised programs ("Third Party Content"). You agree that Cignal TV, Inc. will have no liability to you, or anyone else who uses your PVR service, with regard to any Third Party Content. Cignal TV, Inc. may, at its discretion, from time to time change, add or remove features of the PVR-STB service, or change the service fee for the PVR-STB service.

E. The PVR-STB product, including the software embedded therein, is to the extent permitted by law supplied as is. Neither Cignal TV, Inc. nor any of its licensors expressly makes or passes on to you any warranty or representation on behalf of Cignal TV, Inc. or its licensors with respect to the PVR-STB product and software, including but not limited to any warranties, express or implied, including (but not limited to) any implied warranties of merchantability, satisfactory quality, fitness for a particular purpose, title or non-infringement of third party rights.

__________________________________________
Signature over Printed Name and Date