Cignal SAI	LESMAN CODE: : STALLER ID: =	CE APPLICATION FORM
Full Name Required Mobile No.:	Day Year	Household monthly income: Required cupation: uired from Cignal TV, Inc. thru SMS and e-mail.
Installation Address House/unit No.	:	
nouse/unit No.	Floor Street Name	Bldg. Name Barangay/Village/ Subd.
Municipality/City	Province	Zip Code
ABOUT YOU Marital Status Single Home Ownership Owned Employment Self-Employed Profession Company Name No. of years with present	Married Mortaged Private Others: mt Employer / Business:	Years of stay Government Retired Position / title:
P180,000 & BELOW P180,000 < P200,000	P200,000 < P225,000 P225,000 < P300,000	P300,000 < P400,000 P400,000 & UP
	PREPAID CIGNAL SU	IR2CKILLION
PACKAGE OPTIO	NS:	
Box Type		
SD	HD	

DOSTDAI	D CIGNAL	SUBSCRIPTION
PUSIPAI	IJ GIGNAL	SUBSURIFIUN

PLAN TYPES	PLAN OPTIONS			CHANNEL ADD-ONS
HD Lite Flexi (Cash) Others	290 HD 390 HD 490 HD	630 HD 830 HD 990 HD	1290 HD 1590 HD	
NUMBER OF BOXES	;			
1 box Regular Personal Video Recorder	2 boxes Regular Personal Video Recorder	3 boxes Regu Person Video Record	llar Re	rs (Plan 1590 only) egular rsonal deo corder
REMINDERS: 1. Required documents are Valid	d ID and Proof of Billing.			
2. Contract lock-in for HD Lite P	lans is 24 months, exclusive	of free months.		
3. Warranty for Flexi (Cash)Plan	is 12 months.			
4. Other plan type may have dif	ferent requirements, contra	ct lock-in period, warranty	and fees.	
5. For 2nd/3rd/4th box, addition	nal monthly outlet fee of P23	80/box and box remains to	be Cignal's property.	
5. Outright purchase option of a	additional box/es available i	for Flexi Plan only. Box exte	ension fee shall apply.	
7. 4th box is applicable to subsc	ribers of Postpaid Plan 1590	PHD only.		
	В	ILLING OPTIC	ONS	
☐ Billing Statement	to he sent thru e-	mail		
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deemed to have received the messages through no fault of Billing Statement Billing Address: House/unit No. Municipality/City I affirm that the above inforthat i have carefully read a ("Agreement") altached to necessary clarifications will authorize the Service Provinstalled. I understand that be used for purposes othe	SOA or any other notices Cignal TV, Inc. to be sent thru m Street Name FOR POSTPAI mation is true and correct and understood the Terms this form and on the wat the the service team that the service team that the data/information supplier than that described under ta/information supplied in	Floor Province Province Province Province D & PREPAII and that the supporting de and Conditions of this Resiste (www.cignal.tv). I have nedered actual work in rhassurance and /or Audit ed in this Residential Appir the Agreement written a rithe Agreement written as	may notify Cignal TV, t withstanding failure of the standard failure of the st	Inc., of in writing, and I shall be ff my e-mail address to receive Bldg. Name Subd. Zip Code
deemed to have received the messages through no fault of Billing Statement Billing Address: House/unit No. Municipality/City I affirm that the above inforthat i have carefully read a ("Agreement") attached to necessary clarifications wi authorize the Service Provinstalled. Understand that be used for purposes othe Providerto disclose the da Agreement. Pre-Termination Co	SOA or any other notices Cignal TV, Inc. to be sent thru m Street Name Street Name The service team that raider to conduct a Quality the data/information supplied in the mental training the service team that raider to conduct a Quality the data/information supplied in the mental training that the service team that raider to conduct a Quality the data/information supplied in the mental training that the service team that raider to conduct a Quality the data/information supplied in the mental training training that the service team that raider to conduct the service team that the servi	Floor Province Province D & PREPAIL and that the supporting dand Conditions of this Resiste (www.cignal.tv). I haendered actual work in rAssurance and /or Audit ed in this Residential Appir the Agreement written a this Service Application Fore-termination charges a	may notify Cignal TV, t withstanding failure of the standard failure of the st	Inc., of in writing, and I shall be firmy e-mail address to receive firmy e-mail address to receive BILD SUBJECT STATES AND SUBJECT SERVICE Agreement Subscriber Service Agreement I also hereby fulled anytime after the Service in the tothis Agreement. I also hereby fulled anytime after the Service reated as confidential and shall not. I hereby authorize the Service in the purposes allowed under the payables to Service Provider.

Signature over Printed Name and Date

DO VOILWANT TO ENROLL YOUR CIGNAL SUBSCRIPTION

		C	ARDH	OLDEF	RINFO	RMATI	ON					
Name of Cardholder												
Last Name First Name					Middle Name							
Birthdate												
mm dd yyyy												
Credit Card Number					_		_	_	_			_
Card Expiry Date												L
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Credit Card Issuer (<i>please spe</i> C ignal TV Account Inform											-	
Name of Subscriber	ation											
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Proof of Identification (POI) Front copy of the credit can Authorization Letter (if Carc	rd being				,							
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SPECIAL INSTRUCTIONS | TO BILLING /CUSTOMER CARE/ TECHNICAL:

Acknowledged by: 	
	Customer's Name & Signature

RESIDENTIAL DIRECT-TO-HOME SERVICE AGREEMENT

gether with any applicable agreement such as, but not limited to the Lock-in Agreement and Outlet Agreement for postpaid plats forth the terms and conditions under which Cignal TV, Inc. ("Service Provider") will provide its Services to an approved and ivated residential subscriber ("Subscriber") and defines the rights and obligations of the parties. This Agreement shall take set immediately upon activation of the Service subject to the details written on the reverse side hereof.

any of the provisions in this Agreement are declared void, litegal or unenforceable by a court, the remaining provisions be valid an enteroastic. Service Provides being unable to sittlidy enforce any of the provisions of this Agreement shall not be considered as a waver of the provision(s) concerned. Any waiver by Service Provider of any provision of this Agreement shall only be valid if madin writing by a unaforcized representative of Service Provider.

Services: "Services" shall mean all video, suido, date and other programming services and all other services that are retrily available from Service Provider (retriber to subscription, pays-private or or thermities) and those that Service Provider may vide to its subscribers in the future. Services and other value-added services that may be provided in the future shall be subject be terms and conditions for the availment of such services as provided under a separate agreement.

Excipts an provided in this Agriculture. It is a provided in the provided in this Agriculture and a provided in this Agriculture and a provided in the Agriculture and a provided in a case, his permitted assigns.

Disregar in Services Offered. Service Provider reserves in night to said, delete, memorge and/or change the shared recognition, programming postaging, introduces invaried invaried and for devices affered by Service Provider at any time, recluding without limitation, during any minimum subscription period or ferm commitment to which Subscriber has agreed to subscriber agrees that my rotice required with integer to any change in programming, postages, channel line-up and other bervices differed by Service Provider may be made in a newspaper of general crushion and Subscriber wiveless fingles to service way such critical violativity or by any other mems it is sub-new first in changes deviced by Service Provider red with or service way such critical violativity or by any other mems it such over the changes deviced by Service Provider red with or service way such critical violativity or by any other mems it such over the changes deviced by Service Provider red with or service way such critical violativity or by any other mems it such over the changes deviced by Service Provider red with or services and services are serviced to the services of t

Certain services, sporting events and broadcast network Services, may be blacked out in Subscriber's viewing area or certain orgams, content or portions therefore has been a survey, may be a proposed to the subsection of the Subscriber's vewing area or certain orgams, content or portions therefore may be blacked, or in compliance with legal and/or contractual citeligations of the Servic Yourder. If Subscriber circumvents any of these blackouts, Subscriber may be subject to legal action in addition to any other mandles Service Provider may have.

1. Equipment: In order to neceive the Services, Subscriber must purchase or lesse, whenever applicable, certain reception equipment consisting primarily of a Service Provider compatible satellite receiver or set-to-p box, a Service Provider-approved conditional access card ("Smart Card"), remote cortrol, seelfelle anterna or dish, too noise blook (LNR) connectic (collectively, the Equipment"). Service Provider may provide to Subscriber a standard length of calking determined by Service Provider and such their ancillary devices and accessories as part of the Equipment. Sectop boxes and Smart Cards contain components and ware that are proprietary to Service Provider and/or its licensors (collectively 'Embedded Software and Smart Card Soft somewhere the either contained was the entire that the properties of the entire that entire that the entire that entire th

Subscriber shall use the Equipment strictly for the purpose of receiving Services and in accordance with terms of this Agreement, other guidelines of the Service Provider and any accordanging operating menutic affection for such Equipment by its manufacturer. Prolonged non-use of the set-top box may adversely affect the ability of such set-top box to properly receive signal for the Service.

- Additional Receivers Service Provide may choose to allow Subscribe to place additional receivers or set top brows to a imprise subscription around it Service in Provider allows Subscriber to disk one and additional receivers or extent pot well the subscriber to inceive the same Service as the initial set-top box, subject to the limitations of Subscriber's television equipment. All cuts additional set-of boxes must be located at the same registered residence of the Subscriber's libitorisher wishes to receive services at different residential locations or desires to have a programming package for his additional set top box different from the property of the propert
- Minimum Subscription Period. Service Provider reserves the right to impose a minimum subscription period for the Service Minnam Subsciption Photal Service Provider reserves the right to impose a minnam subsciption period for the Service.
 If me date of advolving or Control Service Provider reserves the right to impose a minnam subsciption period for of more to terminate or cancel the subsciption prior to the exit of the minimum subsciption period. Service Provider may charge Subscibler as pre-termination for software of the pre-termination period. Service Deposits makes pre-termination services are the minimum subsciption period. Service Deposits make pre-termination period. Provider Subsciber shall play a pre-termination the right makes of the subsciber of the minimum subsciption.
- Subscription Fees and Other Charges. Subscriber agrees to pay to Service Provider subscription fees, outlet fees and other troes, as well as all applicable taxes, in accordance with the selected payment plan in the Residential Subscriber Application orm. Service Provider reserves the right to increase the subscription fee, costs of services and other charges and to impose new radditional charges other than those indicated in the said form.
- truck roll, labor, physical installation of the Equipment and other nonzeros required to blast physical installation of the Equipment and other nonzeros requirement in Subscriber's premises the subscriber to receive the Service. Service Provider reserves the right to charge installation fees to Subscriber upor Service, regardless of reason for disconnection.

Excess Cable. There shall be additional charges for materials and labor for installation in excess of the standard length of ble provided by Service Provider, as determined by Service Provider, from the dish to the location of set-top box.

Other Charges. Service Provider reserves the right to charge security deposits, fees for other services and bscriber-initiated requests including, but not limited to, disconnection, reconnection or transfer of the Set-top box within the scriber's premises; installation, disconnection, re-connection and/or transfer of additional set-top box; replacement of ipment beyond the warranty coverage, re-alignment of dish, delivery of repaired and/or replacement equipment; repairs and

nonth for all accounts not paid on due date, plus a late payment charge equivalent to one and half percent (1.5%) per month; unti-

Surcharges. Service Provider further reserves the right to add to Subscriber's overdue accounts a surcharge equivalent actual costs incurred by the Service Provider to answer for collection or attorney's fees in the event that collection of said erdue account is endorsed to a collection agency or law frm.

Billing For Post-Paid accounts. Service Provider shall send to Subscriber a Statement of Account (SOA) for billings of escription fees, fees for other services, and other charges, at regular intervals and taking into consideration the chosen paymer de (i.e. monthly, quarterly, semi-annual or annual). SOAs may be delivered to Subscriber by courier, mail, electronic mail or

000 (i.e. Minuser, seamer, see a see payment, without need of further demand, on or before the due date.

Payment Centers. Payments may be made at Service Provider's offices, distributors, authorized payment centers and

through duly accredited banks. Service Provider shall inform Subscriber from time to time of any changes or additions to its existing bill payment centers. Service Provider shall not be held liable for any payments made to parties other than these

acting on phylener centers. Service reviewer rain not care on lates or any paginisms makes to parties of our names and activities of the phylener center of the Non-Payment. Service Provider shall have the right to disconnect the Service if the Subscriber fails to pay in full his account

after its due date. Such disconnection shall be without prejudice to any action available to Service Provider under this Agreement, under the law or in equity in order to recover all amounts payable to Service Provider and/or damages suffered by Service Provider.

(iii) persuity, (iiii) interest, (iv) outlet fees, and (v) subscription fees.

BID libsputes if blusbcriber in good falls disputes any portion of the SOA, Subscriber shall submit to Service Provider, at least

(iii) Sharring his personal profile based on his interests, preferences, and mobility patterns from physical locations that he may

Bill Spudes I if Subscriber in good fath disputes any portion of the SDA. Subscriber shall submit to service rhowers, at reset in 10 (spuly port for an inevent du des days. The milescriber disputes of the sound in the sound in

- i. Non-Transferability. This Agreement and the Service may not be leased, assigned or transferred by Subscriber to a third stry without the prior wither consent of Service Provider. In the event Service Provider gives its consent, the original Subscriber all furnish to Service Provider the conforming of here subscriber to the assignment and some and less and rathers under original account, if any. The assignment or transfer conditionation(in, all Equipment, code, connections and other accessories, resist sately part for valid result into the provider given all results are storage for the medical beautiful and the provider given a storage such given a form of the subscriber that have no property given.
- Installation and Transfer of Purchased Equipment. Subscriber shall not install or transfer purchased Equipment on his own. dooffice@mediaquest.com.ph Subscriber hereby accepts full responsibility for any damages that may be caused to the Equipment by this action or for any service interruption and hereby accepts that this renders void any replacement warranty on the Equipment.
- Subscriber shall be liable for any loss or damage to such leased Equipment installed and received in good order and condition. All leased Equipment shall be returned to Service Provider upon termination of this Agreement or as may be required by Service.

- 14. Limete variantly on invitorated equipment, self-op boxes purchased or) subscriper from service involved nave a survivol warranty from the date of the activation in accordance with Service Provider survival produces. Except as expressly provided herein, Service Provider makes no warranty, either express or implied, regarding the Equipment or any other equipment or the Services furnished to Subscriber. All survivanteles, including without limitation, any implied warranty of mechanishity or fiftness for a particular purpose, are hereby expressly disclaimed and excluded. Subscriber may access Service Provider's detail and complete warranty colories in its warrantele, including any of the provider's detail and complete warranty colories in its warrantel warranteles.
- 15. Access to Premises. Subscriber shall allow the duly authorized personnel, agents or representatives of Senior Provider access to his premises for maintenance, inspection, quality assurance and technical audit purposes and to recover any eased Equipment or any equipment owned by Service Provider.

- Repair or cause the repair of any set-top love or other Equipment by third party repair entities; Subscription fraud discovered after approval of application; Willful violation of the rules and regulations of Service Provider in relation to provision of the Service or of any government.
- White Average is an extraction of the control of th
- Orladinotized confined in accessives or devices to the Equipment, Receiving any portion of the Services without paying for them and/or any direct or indirect act or attempted act to engage or st in any unauthorized interception or reception of any portion of the Services;
- Modifying the Jupument to receive encrypted television programming without payment of required subscription; Reverse-engineering decompling or disassembling, stempering with or modifying (including any attempts thereof) the upigment, or any other production of the programming or disassembling, stempering with or modifying (including any attempts thereof) the upigment, or any other production of the produc
- disconnection of the Services and/or legal action. Subscriber shall indemnify Service Provider for any and all damages, claims incurred or to be incurred by Service Provider as a result of or in connection with the commission of any of the Prohibited Acts.

- Non-payment of account after due date.

mination of Service Provider and after due notice. Service may likewise be disconnected or denied to a position of restrictions by national and/or local government authorities, the imposition of restrictions and/or orninium corporation, village or homeowners' association, or similar entities/authorities in the location where the

- 18. Subscriber Initiated Disconnection. In cases where Subscriber voluntarily requests for disconnection of the Service, Subscribes shall provide written notice to Service Provider at least thinly (30) days prior to the intraded date of asconnection Service and monthly charges shall continue to apply writtl Service. Provider has received the entitle notice of disconnection made is effective. Voluntary termination shall not relieve the Subscriber of his obligation to pay Service Provider as decreased.
- The least out of Commission is on gine interruptions. The least due to device in route of and commission of control of the Commission of Commi
- Intellectual Property. Subscriber hereby undertakes to uphold the intellectual property rights and interests of Service. Out missicillar projety. Substitution freely understate to upnot the intellectual property right and missicillar projety.

 Out missicillar projety. Substitution freely understate the projety freely and missicillar projety freely and missicillar projety freely designed to the projety freely and the projety freely and passed to Substitution freely projety freely and passed to Substitution freely present eithor projety freely and services received by any passed to Substitution freely present of this Agreement eithor projety for projety freely received freely projety freely freely projety for passed to Substitution freely projety freely freely projety freely projety freely projety freely projety freely projety freely freely
- 2.1 Ideated on or Meweration. The Service is provided for invalve viewing in Subscriber's private from indicated in the property of the public commercial establishment or other residential locations. Anywhere shall not be used for brainings, commercial or industrial purposes. Services may not be ne-broadcast or performed, and admission may not be charged for viewing any Services. Subscriber what locations or the conditions of the social and admission may not be charged for viewing any Services. Subscriber what locations of the social control in the social not service and a service which in the service with the services which is a service with the services with a service with the services with a service with the services Provider has the right to distribute the Services in such other location
- Limitation of Liability. Service Provider shall not assume any liability for any suits, actions and/or claims arising fro 22. Limitation of Labitity, Service Provider shall not assume any liabitity for any subst, actions and/or claims assing from house of Studenties or their persons and region in the provider and the student of the students o

Subscriber is responsible for imposing any programming or other content restrictions on himself, members of his family and household and guests as Subscriber deems sproprieties. Service Provider thatin pole liable to surprise due for or breader and under (including without Intration, any insocuracies, errors, or omissions from such content); (ii) contained in any of the Services furnished to you, or (iii) accessed using the Services furnished to you. or (iii) accessed using the Services or Equipment furnished to you.

- 23. Data Privacy Statement. By subscribing to the Services, the Subscriber permits the Service Provider, its subsidifiliates, and subcontractors to process and/or disclose personal data, including data that may be classified as person formation and/or sensitive personal information under the Data Privacy Act of 2012, to its agents, subsidiaries, affiliaring-party services providers, in order to undertake activities that may include, among others.
- Conducting analysis for purposes of marketing research and initiatives, including the generation of anonymized or non-personally identificate location, usage and incibility data to show footial, location, usage and viewing patterns, crowd and home density, and other information that they be relevant for marking purposes.
 Managing the Subscriber's account, monitoring the quality and security of the network, training the Service Providers staff, and providing services to the Subscriber is onlinely and efficient marrier.
- Credit scoring programs and initiatives, including but not limited to providing information to the Credit Information Corporation rance of the objectives of Republic Act No. 9501, otherwise known as the Credit Information System Act Sharing the Subscriber's personal data with third-party content providers or other third-party services for which the Subscriber
- Further, the Subscriber allows the Service Provider, its subsidiaries, affiliates, and subcontractors to process his personal

- visit, to the Service Provider's business partners and third-party service provide Computing his credit score based on data collected internally and sharing his credit score to third-parties to whom he specifically instruct the Service Provider to share his credit score;
- Sending commercial and promotional advertisements, loyalty and rewards offers, surveys, customer-care, and after sales ions, and other broadcast push messages; and
- (v) To send the Subscriber information on offers, promotions, and advertisements from the Service Provider's business partners
- The Service Provider shall keep the Subscriber's personal data throughout his wainers of the Services, and for a maximum period feler (10) years threader. The Subscriber is given referred feler (10) and Princy Act, including the right to dept personal provider of the pr
- 24. Amendments. Service Provider reserves the right to amend, modify, change or supplement the terms and conditions to this Agreement as the Service may require. Service Provider shall advise Subscriber of any such changes or supplements with
- 25. Venue of Action and Expenses of Litigation. The parties agree that the venue of all actions arising from this Agreement shall be the proper courts in Mandaluyong City, Metro Manila, to the exclusion of all other venues. In addition to any amounts due and collectible. Subscriber shall pay twenty five percent (25%) of such amount as damages and twenty five percent (25%) fr

OUTLET AGREEMENT FOR LEASE PLAN SUBSCRIBERS

This Outlet Agreement sets forth the terms and conditions for the use by Subscriber of the Service Provider's Equipment described below (each "Outlet") solely in connection with the Service Provider's DTH Service for residential subscribers under a Lease plan as availed of by Subscriber under the Direct To Home Service Agreement (the "Agreement"). The terms and conditions of the DTH Service are contained in the Residential Direct to Home (DTH) Service Agreement between the Subscriber and the Service Provider ("Agreement") is incorporated herein by reference. In case of conflict between the terms of the Agreement and this Outlet Agreement with respect to the Outlet, including its use replacement, termination and warranty, the terms of this Outlet Agreement shall

Upon signing this Outlet Agreement, the Subscriber shall pay in advance the Outlet Fee for one (1) month period ("Advanced Outlet Fee") or a one-time non refundable denosit of P1 500 for Plan 990, in cash and/or personal check payable to the Service Provider. It is hereby understood that the term "Outlet used under this Outlet Agreement includes the conditional-access card (Smart Card) supplied by the Service Provider

- Installation of the Outlet and activation of the DTH Service ("Service") for the Outlet shall be conclusive presumption that the Subscriber has accepted the Outlet and that such Outlet is in good working condition, unless Service Provider at least fifteen (15) days prior to the intended date of Subscriber serves Service Provider written notice within five (5) days from nstallation thereof specifying any defect in the Outlet.
- All accessories supplied by Service Provider together with the Outlet, namely the satellite dish, LNB (low noise block), connectors, remote control, cabling (collectively, the "Accessories") shall be owned by Subscriber upon delivery thereof. Title and risk to the Accessories shall be transferred to the Subscriber upon delivery. Service Provider makes no warranty on the Accessories' merchantability or fitness for a particular purpose.
- Installation charges for the Outlet and/or the Accessories shall be for the account of and paid for by the Subscriber. The cost of any safety device or equipment which Service Provider deems necessary and the installation thereof shall be for the account of and paid for by the Subscriber. Service Provider warrants that the workmanship of the installation for a period of date of termination or refuses to deliver possession thereof to authorized the Outlet, Accessories caused by Subscriber, any third party or force majeure. Service Provider makes no representation or warranty, express or implied. including without limitation, warranties of merchantability, fitness for a particular. Outlet, purpose or infringement except as provided under this Outlet Agreement.
- Subscriber undertakes to use the Outlet solely and strictly in connection with the Service and shall take utmost care of the same with the diligence of a good father of a family.
- The Outlet shall be installed in a particular location and television set in the Installation Address and shall not be moved or removed there from without the prior written consent of Service Provider. Subscriber shall not remove the SMARTCARD in the Outlet without the prior written consent of the Service Provider, Service Provider shall remain the owner of the Outlet and the Subscriber shall not sell, assign, sublease, mortgage, charge, encumber or otherwise part possession or dispose of the Outlet and shall at all times be responsible therefor. Nothing herein shall confer or be deemed to confer ownership of the Outlet to the Subscriber.
- Subscriber shall be responsible for any loss or damage to the Outlet while in the Subscriber's possession or custody, except those arising from normal wear and tear. If the Outlet is damaged while in the possession of or custody of the Subscriber, Subscriber shall immediately notify Service Provider and deliver the damaged Outlet to Service Provider or its authorized personnel for testing and repair. Subscriber shall not allow any third party to access and/or repair the Outlet. The cost of the repair shall be charged to the Subscriber "Repair Charges"). Service Provider shall replace the Outlet if it finds it lefective, malfunctioning or damaged as a result of manufacturer flaws. The Outlet shall not be replaced if such defect, malfunction or damage is found to be current fluctuations, tampering, repair by unauthorized technician, improper parts to file criminal action. replacement, force majeure, fortuitous event and other circumstances beyond the reasonable control of Service Provider or such acts as may be attributable to the 18. fault or negligence of Subscriber. In such cases replacement shall be provided upon payment of the applicable costs and charges by the Subscriber. Service Provider shall not be responsible for any damages to Subscriber's television or other appliances and devices and other property as well as signal or system problems that may arise due to the instances mentioned in the this clause. Service Provider shall have no obligation to replace the Outlet while the same is being repaired
- the Subscriber). Subscriber shall pay Service Provider the cost of the Outlet based on Service Provider's current retail sale pricing ("Unreturned Outlet Fee") in addition to the forfeiture of Outlet Fee, if any. Service Provider shall have no obligation to replace the lost Outlet and reserves the right to charge the Subscriber the Unreturned Outlet Fee before a replacement outlet is issued. The supplement these terms and conditions as the Service may require. Service Subscriber shall inform Service Provider within forty-eight (48) hours from such loss and furnish Service Provider with copies of police report, affidavit of loss and/or such other documents as may be required by Service Provider.
- Provider access to its premises for installation and maintenance purposes, as well as recovery of the Outlet upon termination of this Outlet Agreement.
- In no event shall Service Provider be liable for any loss of profits, loss of use, or indirect, special, incidental or consequential damages of any kind, in connection with or arising out of or in any manner connected with this

Outlet Agreement or the subject matter hereof, in each case regardless of the form of action and whether or not such the Service Provider has been informed of, or otherwise might have anticipated, the possibility of such damages.

Subscriber hereby agrees to hold Service Provider free from all liability against any suit, action or claim arising from the unauthorized use of the Outlet, Likewise, Service Provider shall not be held responsible for any damages to the Subscriber's television set or other property as a result of any improper operation or usage of the Outlet.

This Outlet Agreement may be terminated on notice at the sole

If prior to the expiration of the Term Commitment, (i) Subscriber

- ontion of the Service Provider if (i) Subscriber breaches the terms of the Agreement or this or any other Outlet Agreement entered into by Subscriber and Service Provider, (ii) if the Outlet is lost or substantially damaged, (iii) if the Outlet Agreement for the Primary Outlet is terminated, and (iv) the Service is disconnected by the Service Provider A termination by Service Provider of the outlet agreement for the Primary Outlet automatically results in the termination of the outlet agreement for 2nd and 3rd boxes (each, a "Secondary Outlet") Termination by Service Provider of this Outlet Agreement is without prejudice to any other rights Service Provider may have under law or equity. If Subscriber desires to terminate this Outlet Agreement, written notice must be provided to termination
- equivalent to the Outlet Fee payable for the remaining months in the Term Upon termination of this Outlet Agreement or the Service for any reason whatsoever, the Subscriber shall immediately return the Outlet to the Service Provider or its authorized personnel in good working order and condition. In case Subscriber fails to return the Outlet within one (1) week from effective six (6) months from Activation Date. This warranty excludes damage or defects of personnel of Service Provider, Subscriber shall be liable to pay Service Provider the amount equivalent to Service Provider's retail sales for the Outlet or its

terminates this Outlet Agreement in accordance with Section 11 and 17 hereof, all

terminates this Outlet Agreement or the Service, or (ii) Service Provider

unapplied Outlet Fee shall be forfeited in favor of Service Provider and in

addition. Service Provider may collect a cancellation fee ("Cancellation Fee")

- Any and all fees, charges and deposits, when applicable, under this Outlet Agreement are subject to change without prior notice to the Subscriber
- This Outlet Agreement shall take effect immediately upon installation of the Outlet in the Installation Address and activation of the Service.

equivalent as well as any damages and/or costs incurred for recovery of the

- Service Provider further disclaims and shall not assume any liability for any suits, actions and/or claims arising from any interruption or impairment of service or damage to property of Subscriber or third persons and injury to persons or pets that may be caused by lightning, typhoons, earthquake or natural calamities, accident, force majeure, fortuitous events, circumstances beyond the control of the Service Provider arising from or in connection with the use by the Subscriber of the Outlet or the Accessories. Notwithstanding anything contained herein to the contrary, any liability of Service Provider in connection with or arising from this Outlet Agreement shall be limited to an amount equal to one (1) month's Outlet Fee
- The Subscriber, hereby, undertakes to uphold the property rights and interest of Service Provider and/or its content providers and hereby agrees not to tape, record duplicate or otherwise reproduce, in any manner and form whatsoever and for any purposes, the programs, trademarks/logo, copyrights and services received by and passed to him under and by reason of this Outlet Agreement. Subscriber further undertakes not to use the Outlet to perform the Prohibited Acts provided for in the Agreement. A breach of this provision shall result in the termination of this Outlet Agreement and the due to improper use, abuse, faulty handling, accident, neglect, lightning, electrical Agreement without prejudice to Service Provider's rights to recover damages and
 - The Outlet under this Agreement shall be used exclusively for household or personal viewing in Subscriber's private home indicated in the Installation Address and shall never be used for business, commercial or industrial purposes. The Outlet shall not be installed or used to allow viewing of the Services in areas open to the public. The Subscriber shall hold Service Provider free and harmless from any and all liability that may arise from a violation of this provision
 - Service Provider shall have the right to assign any and all In case of loss of the Outlet (or damage of the Outlet caused by rights, obligations to and under this Agreement to any third party without need of consent of the Subscriber. Subscriber shall not assign any and all rights, obligations to and under this Agreement.
 - Service Provider reserves the right to adjust, modify, amend or Provider will advise the Subscriber of any changes by sending him a notice setting out such changes.
 - The failure by Service Provider to insist upon the strict Subscriber agrees to allow duly authorized personnel of Service performance by Subscriber of any of the Subscriber's obligations or provisions under this Outlet Agreement shall not be construed as a waiver of such obligation or provision, the same to continue to be in force and effect. The terms and conditions of this Outlet Agreement are severable and in the event any provision herein shall be held to be void, invalid or unenforceable, the other provisions shall not be affected and shall continue to be applicable and in force and effect.

AUTOMATIC DEBIT AGREEMENT TERMS AND CONDITIONS

- For purposes of this Automatic Debit Agreement, the words "I", "my", "me" shall refer to the subscriber. "Issuing Bank" refers to a bank or financial institution who issued the credit card. "Acquiring Bank" refers to a bank or financial institution that processes credit payments on behalf of a merchant, "Merchant" refers to CIGNAL TV, INC.
- Enrollment to the Automatic Debit Agreement ("ADA) shall take effect upon approval of the issuing bank or acquiring bank and CIGNAL TV, INC.
- The Auto Charge Arrangement shall apply only for the Cignal Digital TV account/s listed in this enrolment form.
- 4. Upon the approval of my enrolment to the ADA, I hereby authorize CIGNAL TV, INC. to automatically charge my total Cignal TV postpaid subscription account balances as indicated in my Cignal TV's statement of account to my enrolled credit card, on a monthly
- The Automatic Debit Arrangement (ADA) shall take effect only upon approval of my ADA enrollment, and shall apply to the CIGNAL TV, INC., charges indicated in the following month's Statement of Account (SOA).
- The issuing bank or acquiring bank has the absolute authority to decline, reject or cancel any enrollment on grounds such as, but not limited to the following: no available credit limit, overdue balance, suspended or past due status or upon Cardholder's cancellation of his/her enrollment. In such cases, the Cardholder will not hold CIGNAL TV, INC. liable in any event whatsoever for any damage, loss or liability that the Cardholder might suffer directly or indirectly by reason of such decline, rejection or cancellation.
- In the event that the credit card billing charge submitted by CIGNAL TV, INC. to the ssuing bank or acquiring bank is rejected or declined for any reason of whatsoever, I shall immediately settle my outstanding balance directly with CIGNAL TV, INC through CIGNAL TV, INC's authorized payment centers, without need for further demand or notice from CIGNAL TV. INC. In case of changes in my credit card number and other credit card details brought

about by cases, such as, but not limited to lost credit card, upgrade and/or card renewal, I

shall be required to immediately submit a new ADA Enrollment Form indicating these

9. I undertake to advice CIGNAL TV, INC. of the new expiry date of my enrolled credit card at least 30 days before the actual expiry date, in writing or through a phone call to CIGNAL TV, INC's Customer Service at (02)2446251 (Metro Manila) or 1-800-10-2446251 (outside Metro Manila) or Email: care@cignal.tv. I shall not hold CIGNAL TV, INC. for the inconvenience or delay of my payments should the credit card company decline the transaction due to my expired credit card.

10. I understand that at any time, CIGNAL TV, INC. may initiate cancellation of my

bills directly through CIGNAL TV. INC's authorized payment centers. Any amount due

CIGNAL TV. INC. to the issuing bank or acquiring bank for approva

enrollment to ADA, for any reason whatsoever. In case of such cancellation, I shall pay the

prior to the effective date of such cancellation are still valid and may still be submitted by

CHANNEL ADD-ON AVAILMENT TERMS AND CONDITIONS

Your availment of and subscription to CIGNAL's CHANNEL ADD-ON shall be governed by and subject to the terms and conditions of the CIGNAL TV Residential Direct-To-Home Service Agreement (the "Terms and Conditions of Service"). In addition, you agree to:

- 1. Pay the Channel(s) Add-on fee once billed, which fee is on top of any advance payments and/or promos availed:
- 2. Keep your payment up-to-date until the day of the event to avoid service
- 3. The Channel(s) Add-on service and charge shall continue to apply every month until you notify CIGNAL of the termination of the Channel Add-on service through Cignal

Cignal Care Hotline: (02)-244-6251 Cignal Care email: care@cignal.tv

4. The Channel Add-on fee is non-refundable, and the service is non-transferrable and. as provided for in the Terms and Conditions of Service, shall solely be used for residential